Epic Implementation at University of Minnesota Medical Center

General Information

There are two major clinical system implementations currently scheduled to “go live” in the near future. These changes will impact many AHC staff. This communication is intended for employees of the University of Minnesota, Academic Health Center.

1. FCIS to Epic (Inpatient) – Fairview is transitioning the University of Minnesota Medical Center, Fairview and University of Minnesota Amplatz Children’s Hospital (joining Fairview Northland and Fairview Lakes) from FCIS to Epic.

2. Allscripts to Epic (Outpatient) – UMPhysicians is transitioning clinics from Allscripts to Epic. This will occur in several phases. Clinics in the 1st phase are:
   - Urology/Center for Prostate Cancer
   - Neurology
   - Neurosurgery
   - EMG / EEG
   - PMR
   - Imaging
   - Lab
   - Outpatient Interventional and Diagnostic Center
   - BMT (includes Pediatrics)
   - Masonic Cancer Clinic
   - Breast Center
   - Women’s Health Center (Oncology)
   - Riverside Infusion Therapy Center

When completed, these transitions represent the combining of outpatient and inpatient data as well as the combining of Fairview and UMPhysicians patient records. Regardless of which entity (Fairview or UMP) grants access to a user, this access will enable the user to access both Fairview and UMP patient records.

There are many AHC providers and support staff that have the need to access clinical data across disciplines. One provider may see patients at UMMC, a UMP clinic in PWB and may also conduct research at the University of Minnesota. Scenarios such as this present special challenges to these users as they figure out where to obtain the proper training and system access to do their job(s).

Obtaining Access to Epic

In order to obtain Epic access, every user must go through some type of training, either online, in person or a combination of both. There are also test out options available:

After a user has successfully completing training, their information will be passed on to the Fairview provisioning team to add the Epic authentication credentials to their current ID, or in the case of a new user, create the ID.

With regard to TRAINING, there are several broad categories of users that have different paths for gaining access to Epic:
1. **Research** - If you are conducting research, you should obtain training from the Fairview Research Office. Contact Katie Gleason at kgleaso1@fairview.org or 612-672-7467.

2. **Inpatient Providers at UMMC** - If you are a UMPhysician or clinical provider, you should have already been contacted by Fairview to complete Epic Inpatient training. If not, contact the physician liaison, Dee Richards at DRICHAR3@fairview.org.

Alternatively, several administrative staff have been assigned to assist with signing up applicable employees in their respective areas for inpatient training, if you are in one of these departments, please contact the person listed below:

**BMT Adult & Peds**: contact persons are the Administrative Secretaries.
**ED contact**: Lisa Holman, lholman1@fairview.org
**Neurosurgery contact**: Cherie Wickman, wickm016@umn.edu
**OB/GYN contact**: Elisa Lundquist, lund0839@umn.edu
**Ophthalmology contact**: Kari Graham, graha009@umn.edu
**Otolaryngology contact**: Kathy Dooege, kdoege@umphysicians.umn.edu
**Psychiatry contact**: Elizabeth Madson, madso009@umn.edu
**SOT contact**: Ann Marie Papas, papas001@umn.edu
**Surgery, Div of Thoracic and Foregut**: contact: Sara Kloeppe, kloep004@umn.edu
**Urology contact**: Amy Nelson, nels5373@umn.edu

A test out option will be available which includes doing the eLearning and taking the post test. These are both done in the Fairview’s Learning Management System (LMS).
Successful completion of the test will enable you to skip the classroom training.

3. **Outpatient Providers at UMMC who practice in a UMP clinic (Group A and B)** - If you are a UMPhysician or clinical provider who is in the first phase of clinic implementation, you will need to attend training sessions for both **inpatient** and **outpatient**. You should have been contacted by both Fairview and UMP. If not, for inpatient training, contact Dee Richards, physician liaison at DRICHAR3@fairview.org or the departmental contact listed in item #2. For outpatient training, please contact Jewell Farrell at 612-884-0381 or Allison Tirevold at 612-884-0737 or email UmpEpicTraining@umphysicians.umn.edu.

A test out option for EpicCare Ambulatory training is available for physicians with the following experience:

- You have used a recent version of Epic (no more than one version different than our version)
- You worked with Epic for at least one year
- Your experience with Epic was no more than a year ago

Testing out includes completing a physician eLearning module and taking the post test. Successful completion of the test will enable you to skip the classroom training. If you want to test out, email or call the training team (see above contact information).

4. **Inpatient Residents, Fellows and Medical Students** - If you are a resident, fellow or medical student and have not been contacted about training, you should contact Mira Jurich at mjurich1@fairview.org

5. **Other** - If you are a support staff and work for the U of M and don’t fit into any of the above categories and you previously had access to FCIS, you can submit a request for Epic access via the Fairview Clinical Application Request form at: http://forms.ahc.umn.edu.
*Requests for users who are not involved in research or for direct patient care may be delayed as the process works through the new channels. Users requesting access that don’t fall into a research or provider category will be asked for detailed information about the nature of their need for access to clinical information.

**Technical Requirements**

*For training*
In order to complete the Fairview (Inpatient) portion of training, you’ll need access to Fairview’s Secure Gateway (https://securegateway.fairview.org). If you don’t have a SecureGateway login, you’ll need to contact the **Fairview TSC @ 612-672-6805**. SecureGateway requires a Citrix download which will enable the interface for accessing the “LMS” (Learning Management System) icon as well as other Fairview applications.

*For Epic*
In order to access the Epic application from an AHC IS supported workstation, you’ll need to have the Citrix Web client preloaded. AHC IS staff are currently in the process of rolling this out to known users.

*For continued access to FCIS (after the Epic go-live date)*
Many AHC users currently access FCIS through the Citrix Program Neighborhood application on their desktop in conjunction with authentication to the VPN to Fairview. Access to FCIS via the Citrix Program Neighborhood does not translate over to access to FCIS through the SecureGateway. AHC IS is working on a solution to retain access to FCIS for those users that require it.

**Data Migration**

*Allscripts-Epic*
After an initial data conversion from Allscripts to Epic prior to the Epic go-live, there will be a bi-directional interface between Epic and Allscripts for all Lab, Radiology and Clinic notes entered into Allscripts. This should eliminate the need of the Group A and B clinics needing access to Allscripts after go-live.

*FCIS-Epic Interface*
There will be an initial data conversion between FCIS and Epic. After the go-live at UMMC, Southdale and Ridgedale hospitals will still be entering data into FCIS. Users who need to see this activity will need to continue to use FCIS. There is not an interface planned as Fairview will roll out Epic to Southdale and Ridgedale later this year.

**For more information**


UMP Epic
[https://resource.umphysicians.com/default.cfm?PID=1.12.21](https://resource.umphysicians.com/default.cfm?PID=1.12.21)

Fairview Epic (requires log in)

AHC IS Clinical Information Access Request form
[https://secure.ahc.umn.edu/ahc/forms/?wform=fairview](https://secure.ahc.umn.edu/ahc/forms/?wform=fairview)