AHC-IS Help Desk

Is here for all your computer questions/needs.
Campus Phone: 6-5100
Off Campus: 612-626-5100

The AHC-IS Help Desk is here to assist with all of your computer questions and needs. There is no computer issue too big or too small for our technicians to handle. Examples of available services include computer purchases, access to AHC-IS servers, troubleshooting computer problems, configuration of hand-held devices, and AHC classroom support. Technical help is available from our staff, either at your location or over the phone.

Make AHC-IS Help Desk your first call.

AHC-IS Help Desk:
Campus: 6-5100
Off Campus: (612) 626-5100
Press 1 for Classroom Support
Press 2 for Computer Support

AHC-IS Website
AHC-IS Online Forms

Hours:
Monday-Friday
7:30AM-6:00PM

Newsletter Content:
- AHC-IS Help Desk & Walk-In Tech Center
- 1Health Project
- AHCAT Schedule HIPAA Compliant storage
- Research Development & Support Services
Emergency Weekend Phone Support
Saturday 9:00AM-4:00PM
Sunday 10AM-4PM

Walk-In Tech Center
Located in Diehl Hall
Bio-Medical Library, Room 275

The Tech Center is a great resource not only for all of your computer needs, but also mobile phone setup and how-to questions. For more information please visit the website.

1Health Project
A behind-the-scenes snapshot of the AHC-IS group

The AHC-IS Development Team has been working in collaboration with the AHC Office of Education for all three phases of the 1Health project.

Gyu Kwon
is part of AHC-IS,
Application Development & Academic Technology Team

The AHC 1Health Data Management System is an application that has recently been developed by Gyu Kwon, Systems Architect & Senior Developer, with the intent to gather participation, assessment and evaluation data relating to interprofessional education for health professions students at the University of Minnesota. This system tracks curricular and co-curricular detail for students and faculty throughout their involvement in 1Health, including Phases I, II and III. This system will also incorporate value-add features such as a user interface for students and

Phone Numbers & Helpful Links

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Please send Newsletter questions and comments to: ahc-is@umn.edu

Research Development & Support Services

Software Development
RDS provides comprehensive software development services that span the entire development lifecycle. We accomplish this by using an iterative and incremental development approach that focuses on planning, analysis/design and implementation.

Common software solutions

Data Management
In collaboration with the CTSI Informatics Consulting Service (ICS), provides data management services for the AHC IE Clinical Data Repository - which contains data for over 2.2 million patients in the Fairview Health System. If you are interested in learning about how this data can be used for research or operational reporting needs, please contact Justin Dale or ICS.
faculty that includes personalized interprofessional education portfolios, and functionality to create reports for individual programs and/or schools that participate in 1Health. In its inaugural year, the system has been used by over 1,500 students and facilitators.

**Key Features**

- Role based dashboard: Admin, Student, and Facilitator
- Intuitive interface
- Mobile friendly (responsive design)
- Improved departmental reporting

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### AHC Academic Technology (AHCAT)

The AHC Academic Technology (AHCAT) group meets the first Friday each month from 1pm - 2:30pm.

The next AHCAT meeting will be held on Friday, March 6 in Mayo 3-125. Our guest is Scott Marshall, Assistant Director with Disability Services. Our topic will revolve around accessibility in course design. We will also discuss the need for transcription in light of the Harvard/MIT lawsuit.

The April 3 meeting will include a discussion and tour of the CREST and SimPORTAL labs.

The May meeting will be at Veterinary Medicine, St. Paul, including a tour.

View AHCAT archived meeting minutes, videos, recordings, & photos at [z.umn.edu/ahcat](http://z.umn.edu/ahcat)

*If interested in joining the AHCAT Google Group, email peg@umn.edu*

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### HIPAA Compliant Storage

AHC-IS provides HIPAA compliant storage, application, and server
support for a variety of research and educational purposes.
Currently there is capacity to support additional HIPAA compliant
data needs. If your work involves private health information feel free
to contact AHC-ISSr. Manager/Services Architect, Colby Reese for
a consultation.