End of Year Inventory Purchasing Pause

Computer equipment purchases will be suspended December 18th through December 31st due to our end-of-year inventory process. Please submit any request for purchases that you may have immediately in order to meet this deadline.

If you need to order a device during this purchasing blackout, a limited selection of equipment will be available on our Request for Purchase form.

Data Center Maintenance

Annual maintenance of the University of Minnesota's primary data center is scheduled for January 6 and 7, 2018.

This annual event is critical to the maintenance, testing, and repair of facility infrastructure and stability, and requires a complete shutdown of the main data center. Many services will be unavailable during this time. It is important to note that email will be available. Please see the list of affected services maintained by OIT. If you have questions about services supported by AHC-IS that will be unavailable, please contact ahc-is@umn.edu.
Additional information will be communicated via email and the Annual Data Center Maintenance webpage.

Opt in to use Duo 2-factor authentication at the UMN Sign in page for a second layer of protection in front of applications like UMN GMail, Google Drive, MyU and other applications that use the University's sign in page. Duo will help keep someone who has stolen your password from signing into your UMN accounts without your knowledge.

UMN Duo Users - For those of you who already use Duo at the University

1. Sign into my-account.umn.edu
2. Under the “Self-Service” tab, click on Require Two-Factor Sign In, and
3. Select Yes to opt in.

New to Duo - If you have not yet enrolled a device for Duo

1. Follow the instructions to Enroll a device; then
2. Sign into my-account.umn.edu
3. Under the Self-Service tab, click on Require Two-Factor Sign In, and Select Yes to opt in.

If you have any questions, call Technology Help at 612-301-4357 (1-HELP) 24/7.

Contact Us

Technology Help: 612-301-4357 (1-HELP)
Clinical Application Support: 612-625-5100 Option 3

Hours of Operation
Tier 1: 24 hours, 7 days a week
Tier 2 & 3: 7:30am – 6:00pm, Monday – Friday

Our mailing address is:
AHC-IS
426 Church St SE MMC 210
R568
Minneapolis, MN 55455

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